



# Department of Homeland Security

Fiscal Year 2022 Freedom of Information Act Report

Submitted to the Attorney General of the United States and the  
Director of the Office of Government Information Services

*February 2023*



Homeland  
Security

## Executive Summary

The Department of Homeland Security Privacy Office (PRIV)<sup>1</sup> is pleased to issue its Fiscal Year (FY) 2022 Freedom of Information Act (FOIA) report. In the last year, the Department set new records and reached significant milestones in making its FOIA program more efficient, and in enhancing transparency and accountability across the Department. The Privacy Office remains committed to continuing these efforts during FY 2023.

In FY 2022, the U.S. Department of Homeland Security (DHS) set new records for the number of FOIA requests received and processed. Overall, DHS received more than 542,000 FOIA requests and processed more than 500,000 requests. DHS increased the number of requests processed in FY 2022 by almost 40,000 compared to FY 2021 –a testament to the hard work of the dedicated DHS FOIA staff.

DHS ended FY 2022 with a backlog of 52,137 requests. Notably, the DHS backlog corresponds to less than 10 percent of the total number of requests received in FY 2022. The backlog increase is concentrated primarily at U.S. Customs and Border Protection (CBP), U.S. Immigration and Customs Enforcement (ICE), the Privacy Office, and U.S. Citizenship and Immigration Services (USCIS). These FOIA processing centers regularly receive a large volume of requests.

In response to the surge in requests received in FY 2022, the DHS FOIA staff engaged in tremendous collaboration and coordination to provide strong customer service to the requester community. For example, ICE and USCIS continued an agreement that streamlined the experience for individuals seeking personal immigration-related files, and the United States Secret Service (USSS) assisted with reviewing and closing backlogged cases for USCIS. Additionally, the Privacy Office provided direct assistance to CBP and USCIS to close backlog cases and assisted with moving cases more efficiently through the FOIA process.

The Privacy Office also made strides to modernize the Department's FOIA information technology infrastructure and other strategic investments to eliminate the DHS backlog. The Privacy Office coordinated with the Office of the Chief Information Officer (OCIO) to launch a new FOIA processing system that better serves the Department's complex FOIA processing needs. This system, which will be used by 12 DHS FOIA processing centers,<sup>2</sup> includes state-of-the-art tools to improve efficiency, collaboration, and oversight. Beyond this important overhaul, the Privacy Office also: collaborated with the OCIO to streamline its monthly oversight reporting system provided expanded training opportunities and issued targeted guidance; structured its contracts to reduce FOIA administrative overhead for DHS FOIA processing centers; and centralized FOIA processing responsibilities through structured agreements.

The Acting Chief Privacy and Chief FOIA Officer is committed to continuing to mature the Department's FOIA program and expanding the Department's capacity to deliver transparency and accountability to the people we serve. The Privacy Office will continue to oversee and assist DHS FOIA processing centers and agencies to enhance operations and increase compliance with the FOIA.

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<sup>1</sup> The Privacy Office enables the Department to accomplish its mission while embedding and enforcing privacy protections and transparency in all DHS activities. The Chief Privacy Officer is also the Chief FOIA Officer and oversees FOIA policy, program oversight, training, and the efficacy of the DHS FOIA program.

<sup>2</sup> The Privacy Office maintains the FOIA processing system used by all components except USSS and USCIS. In FY 2023, CBP and the Federal Law Enforcement Training Centers will begin to use the new FOIA processing system.

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## **I. Basic Information Regarding Report**

1. Questions regarding this report may be directed to:

Mason Clutter  
Acting Chief Privacy Officer and Chief FOIA Officer  
Privacy Office  
U.S. Department of Homeland Security  
2707 Martin Luther King, Jr., Avenue, SE, Mail Stop 0655  
Washington, DC 20528-0655  
Phone: 202-343-1743; Fax: 202-343-4011

2. This report can be downloaded from the DHS FOIA website at <http://www.dhs.gov/foia-annual-reports>.

3. Requests for this report in paper form may also be directed to the Privacy Office, as listed above.

## **II. Making a FOIA Request<sup>3</sup>**

1. Names, addresses, and contact numbers for DHS FOIA Officers can be found on our website at <http://www.dhs.gov/foia-contact-information>.

2. Brief description of why requests may not be granted:

In response to a FOIA request, DHS may determine that the responsive records are exempt from disclosure, in whole or in part, or that the requested record does not exist or cannot be located. For example, the Department frequently receives requests for law enforcement records, which are of specific interest to potential subjects of investigation, victims of crime, and the public. Depending on who is requesting the information (i.e., a first or third-party requester) the Department may invoke FOIA exemptions 6 and 7(C) (to prevent an unwarranted invasion of personal privacy) and/or exemption 7(E) (to protect against the disclosure of law enforcement techniques, procedures, and guidelines).

## **III. Acronyms, Definitions, and Exemptions**

1. Agency-specific acronyms or other terms:

- a. CBP      U.S. Customs and Border Protection
- b. CISA      Cybersecurity and Infrastructure Security Agency
- c. CISOMB   Office of the Citizenship and Immigration Services Ombudsman
- d. CRCL      Office for Civil Rights and Civil Liberties
- e. CWMD      Countering Weapons of Mass Destruction Office

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<sup>3</sup> The Privacy Office (PRIV) processes and reports on FOIA requests for PRIV, the Office of the Secretary (including the Military Advisor's Office), and the following components: CISOMB, CISA, CWMD, ESEC, FPS, MGMT, OBIM, OGC, OLA, OPA, OPE, OPS, PLCY, and S&T.

f. DHS	U.S. Department of Homeland Security
g. ESEC	Office of the Executive Secretary
h. FEMA	Federal Emergency Management Agency
i. FLETC	Federal Law Enforcement Training Centers
j. FPS	Federal Protective Service <sup>4</sup>
k. I&A	Office of Intelligence and Analysis
l. ICE	U.S. Immigration and Customs Enforcement
m. MGMT	Management Directorate
n. MIL	Military Advisors Office
o. NCSC	National Cyber Security Center
p. OBIM	Office of Biometric Identity Management
q. OCP	Office of Community Partnerships
r. OGC	Office of the General Counsel
s. OIDO	Office of the Immigration Detention Ombudsman
t. OIG	Office of Inspector General
u. OLA	Office of Legislative Affairs
v. OPA	Office of Public Affairs
w. OPE	Office of Partnership and Engagement
x. OSA	Office of Homeland Security Situational Awareness
y. PLCY	Office of Strategy, Policy, and Plans
z. PRIV	Privacy Office
aa. S&T	Science and Technology Directorate
bb. TSA	Transportation Security Administration
cc. USCG	United States Coast Guard
dd. USCIS	U.S. Citizenship and Immigration Services
ee. USSS	United States Secret Service

## 2. Definition of terms, as used in this report:

- a. **Administrative Appeal** – A request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level. Under section 704 of the Administrative Procedures Act, the Department’s response to an administrative appeal is considered final agency action that is then appealable to a federal district court.
- b. **Backlog** – The number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.

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<sup>4</sup> FPS is an operational component within the DHS Management Directorate that provides law enforcement and security services to approximately 9,000 federal facilities nationwide.

- c. **Consultation** – The procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it provides its views on the record to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- d. **Exemption 3 Statute** – A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.<sup>5</sup>
- e. **FOIA Processing Center** - For agencies that process requests on a decentralized basis, a “processing center” is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in the Annual FOIA Report data for both the agency overall and for each principal processing center of the agency.
- f. **FOIA Request** – A FOIA request is generally a request to a federal agency for access to records concerning another person (in other words, a “third-party” request), an organization, or a particular topic of interest. Moreover, because requesters covered by the Privacy Act who seek records concerning themselves (in other words, “first-party” requesters) are afforded the benefit of the access provisions of both FOIA and the Privacy Act, the term “FOIA request” also includes any such “first-party” requests when an agency determines that it must search beyond its Privacy Act “systems of records” or when the agency applies a Privacy Act exemption and therefore looks to FOIA to afford the greatest possible access. DHS applies this same interpretation of the term “FOIA request” even to “first-party” requests from persons not covered by the Privacy Act, e.g., non-U.S. citizens. Because DHS policy provides non-U.S. citizens the ability to access their own records as if they are subject to the Privacy Act’s access provisions, DHS processes the requests under FOIA as well. Thus, all requests that require DHS to utilize FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to DHS for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- g. **Full Grant** – An agency decision to disclose all records in full in response to a FOIA request.
- h. **Full Denial** – An agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more

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<sup>5</sup> Pursuant to 5 U.S.C. § 552(b)(3) as amended by sec. 564 of Public Law 111-83, a statute enacted after October 28, 2009 can qualify as an Exemption 3 law only if it cites specifically to 5 U.S.C. § 552(b)(3).

of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.

- i. **Multi-Track Processing** – A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first-in/first-out basis.
  - i. **Expedited Processing** – An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
  - ii. **Simple Request** – A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
  - iii. **Complex Request** – A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- j. **Partial Grant/Partial Denial** – An agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- k. **Pending Request or Pending Administrative Appeal** – A pending request is one where the agency has not yet provided a response to the requester. A pending administrative appeal is where one where the agency has not taken final action in all respects.
- l. **Perfect Request** – A request for records that reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any), and procedures to be followed.
- m. **Processed Request or Processed Administrative Appeal** – A processed request is one where the agency has provided a complete response to the requester’s initial request. A processed administrative appeal is one where the agency has advised the requester of its final decision on the requester’s appeal as to the handling of the initial request.
- n. **Range in Number of Days** – The lowest and highest number of days required to process requests or administrative appeals.
- o. **Time Limits** – The time period in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request).<sup>6</sup>

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<sup>6</sup> Absent “unusual circumstances,” the FOIA provides that agencies should make a determination with respect to an appeal within twenty working-days of its receipt by the agency. 5 U.S.C. § 552(a)(6)(A)(ii).



3. Concise descriptions of FOIA exemptions:

- a. **Exemption 1:** classified national defense and foreign relations information.
- b. **Exemption 2:** internal agency rules and practices (personnel).
- c. **Exemption 3:** information that is prohibited from disclosure by another federal law.
- d. **Exemption 4:** trade secrets and other confidential or financial information obtained from a person.
- e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges, such as the deliberative process privilege, attorney work product privilege, and attorney client privilege.
- f. **Exemption 6:** information that, if released, would be a clearly unwarranted invasion of personal privacy.
- g. **Exemption 7:** law enforcement records where the disclosure would A) interfere with enforcement proceedings, B) deprive a person of a fair trial or impartial adjudication, C) constitute an unwarranted invasion of personal privacy, D) identify a confidential source, E) disclose law enforcement techniques and procedures or guidelines for law enforcement investigations or prosecutions, or F) endanger the life or physical safety of any individual.
- h. **Exemption 8:** information relating to the supervision of financial institutions.
- i. **Exemption 9:** geological/geophysical information concerning wells.

#### IV. Exemption 3 Statutes

The following chart lists the Exemption 3 Statutes cited by DHS in FY 2022.

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Processing Center		Total Number of Times Relied upon by DHS
2 U.S.C. § 437g(a)(12)(A)* (Federal Election Campaign Act)	Notification or investigation related to federal campaign funds	N/A	ICE	1	1
5 U.S.C. § 7114(b)(4) 7132 (Civil Service Reform Act)	Labor relations training and guidance materials	N/A	I&A USCG	4 1	5
7 U.S.C. § 136i-1	Pesticide Record Keeping	N/A	ICE	1	1
8 U.S.C. § 1202(f) (Immigration and Nationality Act)	Certain records pertaining to the issuance or refusal of visas to enter the United States	<u>Medina-Hincapie v. Dep't of State</u> , 700 F.2d 737, 741-42 (D.C. Cir. 1983); <u>DeLaurentiis v. Haig</u> , 686 F.2d 192, 194 (3d Cir. 1982); <u>Assadi v. Dep't of State</u> , No. 12-1111, 2014 WL 4704840, at *6 (S.D.N.Y. Sept. 19, 2014); <u>Beltranena v. U.S. Dep't of State</u> , 821 F. Supp. 2d 167, 177-78 (D.D.C. 2011); <u>Badalamenti v. U.S. Dep't of State</u> , 899 F. Supp. 542, 547 (D. Kan. 1995); <u>Jan-Xin Zang v. FBI</u> , 756 F. Supp. 705, 711-12 (W.D.N.Y. 1991); <u>Smith v. DOJ</u> , No. 81-CV-813, 1983 U.S. Dist. LEXIS 10878, at *13-14 (N.D.N.Y. Dec. 13, 1983).	PRIV USCIS	6,675 31,764	38,439
8 U.S.C. § 1367(a)(2)	Information which relates to an alien who is the beneficiary of an application for relief under paragraph (15)(T), (15)(U), or (51) of section 101(a) of the Immigration and Nationality Act [8 U.S.C. § 1101(a)(15)(T), (U), (51)] or section 240A(b)(2) of such Act [8 U.S.C. § 1229b(b)(2)]	N/A	ICE OIG	1 1	2

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Processing Center		Total Number of Times Relied upon by DHS
10 U.S.C. § 130b	Personally identifiable information pertaining to “any member of the armed forces assigned to an overseas unit, a sensitive unit, or a routinely deployable unit” and “any employee of the Department of Defense or of the Coast Guard whose duty station is with any such unit”	<u>Freedom Watch, Inc. v. NSA</u> , 197 F. Supp. 3d 165, 174 (D.D.C. 2016); <u>Hiken v. DOD</u> , 521 F. Supp. 2d 1047, 1062 (N.D. Cal. 2007); <u>O’Keefe v. DOD</u> , 463 F. Supp. 2d 317, 325 (E.D.N.Y. 2006); <u>Windel v. United States</u> , No. A02-306, 2005 WL 846206, at *2 (D. Alaska Apr. 11, 2005).	USCG	2	2
15 U.S.C. § 3710a(c)	Cooperative research and development agreements	N/A	PRIV	1	1
16 U.S.C. § 470hh	Information pertaining to the nature and location of certain archaeological resources	<u>Hornbostel v. U.S. Dep’t of the Interior</u> , 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No.03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	CBP	12	12
18 U.S.C. § 1343	Fraud by wire, radio, or television	<u>N/A</u>	USSS	2	2

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Processing Center		Total Number of Times Relied upon by DHS
18 U.S.C. §§ 2510, et seq. (Title III of the Omnibus Crime Control and Safe Streets Act)	Wiretap requests and the contents of any wire, oral, or electronic communication obtained through wiretaps	<u>Payne v. DOJ</u> , No. 96-30840, slip op. at 5-6 (5th Cir. July 11, 1997); <u>Lam Lek Chong v. DEA</u> , 929 F.2d 729, 733 (D.C. Cir. 1991).	USSS	2	2
18 U.S.C. § 3509(d) (Federal Victims' Protection and Rights Act)	Certain records containing identifying information pertaining to children involved in criminal proceedings	<u>Davis v. U.S. Postal Inspection Serv.</u> , 75 F. Supp. 3d 425, 430-31 (D.D.C. 2014).	ICE	3	3
26 U.S.C. §§ 6103, 6105 (Internal Revenue Code)	Certain tax return information, to include Taxpayer Identification Numbers of third parties, and certain tax convention information	<u>Church of Scientology v. IRS</u> , 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); <u>Elec. Priv. Info. Ctr. v. IRS</u> , 910 F.3d 1232 (D.C. Cir. 2018); <u>Leonard v. U.S. Dep't of Treasury</u> , 590 F. App'x. 141, 143-44 (3d Cir. 2014) (per curiam); <u>Pac. Fisheries, Inc. v. IRS</u> , 395 F. App'x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105); <u>Tax Analysts v. IRS</u> , 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	USCIS CBP	58 2	60
31 U.S.C. § 5319 (Bank Secrecy Act)	Reports pertaining to monetary instruments transactions filed under subchapter II of chapter 53 of title 31 and records of those reports	<u>Turner v. Dep't of Treasury</u> , No. 15-00007, 2017 WL 1106030 at *7 (E.D. Cal. Mar. 23, 2017); <u>Yunes v. DOJ</u> , 263 F. Supp. 3d 82, 87 (D.D.C. 2017); <u>Council on Am.-Islamic Rels.</u> , Cal. v. FBI, 749 F. Supp. 2d 1104, 1117 (S.D. Cal. 2010); <u>Berger v. IRS</u> , 487 F. Supp. 2d 482, 496-97 (D.N.J. 2007), aff'd on other grounds, 288 F. App'x 829 (3d Cir. 2008).	USCIS	30	30

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Processing Center		Total Number of Times Relied upon by DHS
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	<u>Sinkfield v. HUD</u> , No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); <u>Margolin v. NASA</u> , No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); <u>Hornbostel v. U.S. Dep't of the Interior</u> , 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	CBP FEMA USCIS	1 2 15	18
41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))* (Procurement Integrity Act)	Contractor bid or proposal information; source selection information	<u>Legal &amp; Safety Employer Research, Inc. v. U.S. Dep't of the Army</u> , No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	PRIV FEMA ICE CBP	2 1 4 1	8
49 U.S.C. § 114 (r) (formerly at 49 U.S.C. § 114 (s))	Information obtained or developed in carrying out security under the authority of the Aviation and Transportation Security Act or under chapter 449 of this title	<u>Skurow v. DHS</u> , No. 11-1296, 2012 WL 4380895, at *9-10 (D.D.C. Sept. 26, 2012); <u>Gordon v. FBI</u> , 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	PRIV TSA USCG USCIS ICE CBP USSS	56 104 2 18,298 9 7 60	18,536
50 U.S.C. § 3024(i)(1) (formerly at 50 U.S.C. § 403-1(i)(1)) (National Security Act of 1947)	Intelligence sources and methods	<u>CIA v. Sims</u> , 471 U.S. 159, 167 (1985).	PRIV	2	2
50 U.S.C. § 3507 (formerly at 50 U.S.C. § 403g)	Intelligence sources and methods; certain information pertaining to Agency employees, specifically: "the organization, functions, names, official titles, salaries, or numbers of personnel employed by the Agency"	<u>Assassination Archives &amp; Rsch. Ctr. v. CIA</u> , No. 18-5280, 2019 WL 691517 (D.C. Cir. Feb. 15, 2019) (per curiam); <u>Berman v. CIA</u> , 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007); <u>Makky v. Chertoff</u> , 489 F. Supp. 2d 421, 442 (D.N.J. 2007), aff'd on other grounds, 541 F. 3d 205 (3d Cir. 2008).	ICE	1	1
50 U.S.C. § 403-1(i)(1)(National Security Act of 1947)	Intelligence sources and methods	<u>CIA v. Sims</u> , 471 U.S. 159, 167 (1985); <u>ACLU v. DOJ</u> , 681 F.3d 61, 72-75 (2d Cir. May 21, 2012); <u>ACLU v. DOD</u> , 628 F.3d 612, 619, 626 (D.C. Cir. 2011); <u>Berman v. CIA</u> , 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007).	PRIV I&A	2 4	6

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Processing Center		Total Number of Times Relied upon by DHS
Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat. 319	Certain records that would reveal some secret aspect pertaining to grand jury proceedings	<u>Sussman v. USMS</u> , 494 F.3d 1106, 1113 (D.C. Cir. 2007); <u>Sorin v. DOJ</u> , No. 18-99, 2018 WL 6431027 (2d Cir. Dec. 6, 2018) (per curium); <u>Widi v. McNeil</u> , No. 12-CV-00188, 2016 WL 4394724, at *23 (D. Me. Aug 16, 2016); <u>Durham v. U.S. Atty. Gen.</u> , No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); <u>Cozen O'Connor v. U.S. Dep't of Treasury</u> , 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	USCIS ICE	27 1	28

## V. FY 2022 FOIA Requests

### A. Received, Processed, and Pending FOIA Requests<sup>7</sup>

Processing Center	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
CBP	25,933	132,117	111,571	46,479
CISA	100	208	167	141
CRCL	20	195	176	39
FEMA	578	953	962	569
FLETC	8	227	217	18
FPS	21	241	184	78
I&A	65	205	95	175
ICE	4,212	24,931	15,460	13,683
OIG	312	298	138	472
PRIV	6,273	74,698	73,385	7,586
TSA	505	966	928	543
USCG	2,162	2,679	2,379	2,462
USCIS	22,006	302,698	299,690	25,014
USSS	182	641	680	143
<b>AGENCY OVERALL</b>	<b>62,377</b>	<b>541,057</b>	<b>506,032</b>	<b>97,402</b>

### B. (1) Disposition of FOIA Requests – All Processed Requests

Processing Center	No. of Full Grants	No. of Partial Grants/ Partial Denials	No. of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									Total
				No Records	All Records Referred	Request Withdrawn	Fee-Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	
CBP	18,058	37,750	693	36,066	1,140	572	112	349	12,747	2,114	1,970	0	<b>111,571</b>
CISA	7	60	2	46	4	6	1	9	0	10	6	16	<b>167</b>
CRCL	4	31	7	45	3	1	0	15	18	0	49	3	<b>176</b>
FEMA	155	192	76	143	51	192	9	63	14	21	33	13	<b>962</b>
FLETC	8	42	0	20	8	4	0	13	77	33	6	6	<b>217</b>
FPS	8	99	0	42	9	1	0	11	4	4	2	4	<b>184</b>
I&A	0	9	40	7	10	0	0	6	1	18	3	1	<b>95</b>
ICE	290	5,120	99	4,693	1,681	213	0	86	960	1,239	607	472	<b>15,460</b>
OIG	3	50	1	18	6	22	0	3	14	13	3	5	<b>138</b>
PRIV	745	37,571	53	29,067	531	61	0	113	1,853	67	3,004	320	<b>73,385</b>
TSA	100	196	41	117	88	153	0	77	43	37	41	35	<b>928</b>
USCG	680	254	99	370	0	826	0	0	0	25	91	34	<b>2,379</b>
USCIS	24,404	168,826	12,070	62,298	939	679	0	0	17,127	1,166	12,181	0	<b>299,690</b>
USSS	28	345	9	123	3	2	0	4	101	4	4	57	<b>680</b>
<b>AGENCY OVERALL</b>	<b>44,490</b>	<b>250,545</b>	<b>13,190</b>	<b>133,055</b>	<b>4,473</b>	<b>2,732</b>	<b>122</b>	<b>749</b>	<b>32,959</b>	<b>4,751</b>	<b>18,000</b>	<b>966</b>	<b>506,032</b>

<sup>7</sup> After reviewing their databases, the following components adjusted the number of requests pending as of the start of the Fiscal Year: CBP, CISA, CRCL, FEMA, FLETC, I&A, OIG, PRIV, TSA, and USCIS.

**B. (2) Disposition of FOIA Requests – “Other” Reasons for “Full Denials Based on Reasons Other than Exemptions” from Section V, B (1) Chart**

Processing Center	Description	No. of Times Used	Total
CBP	N/A		
CISA	Unable to locate requester Aggregated Request in Litigation	10 2 4	16
CRCL	Request in Litigation	3	3
FEMA	Unable to locate requester Aggregated Request in Litigation	1 11 1	13
FLETC	Unable to locate Requester	6	6
FPS	Aggregated Request in Litigation	3 1	4
I&A	Aggregated	1	1
ICE	Aggregated Records Referred Non-Responsive Request in Litigation Unable to Locate Requester Admin Information Outside of Scope	259 34 71 104 4	472



Processing Center	Description	No. of Times Used	Total
OIG	Records Referred Non-Responsive Unable to Locate Requester Aggregated	1 3 1	5
PRIV	Request in Litigation Aggregated Unable to Locate Requester	37 277 6	320
TSA	Unable to Locate Requester Records Referred Non-Responsive Other-Aggregated	33 1 1	35
USCG	Aggregated Unable to Locate Requester Request in Litigation	25 3 6	34
USCIS	N/A		
USSS	Request in Litigation Records Referred Non-Responsive Aggregated	9 43 5	57
<b>AGENCY OVERALL</b>			<b>966</b>

### B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Processing Center	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	3	349	23	132	181	38,334	69	16	36,423	7	36,022	22	1	1
CISA	0	0	0	9	10	54	62	0	5	0	29	4	0	0
CRCL	0	1	0	0	29	36	1	0	22	0	15	0	0	0
FEMA	0	2	3	40	49	239	7	1	36	1	0	0	0	0
FLETC	0	0	0	0	4	44	0	0	14	0	1	1	0	0
FPS	0	0	0	1	14	99	5	1	97	1	78	9	0	0
I&A	0	0	8	0	37	44	0	0	0	0	1	0	0	0
ICE	0	34	21	131	181	5,123	37	11	5,123	18	4,980	23	1	3
OIG	0	0	1	1	13	49	2	0	49	3	16	0	0	0
PRIV	0	2	6,738	34	105	34,485	0	0	32,192	1	36,436	7	0	0
TSA	0	21	104	26	38	165	8	0	19	0	2	0	0	0
USCG	1	11	5	29	69	244	90	0	114	5	10	0	0	0
USCIS	0	21	50,192	196	44,321	128,553	32	0	145,183	12	153,816	85	0	0
USSS	2	1	64	23	59	319	14	4	319	25	296	5	0	0
<b>AGENCY OVERALL</b>	<b>6</b>	<b>442</b>	<b>57,159</b>	<b>622</b>	<b>45,110</b>	<b>207,788</b>	<b>327</b>	<b>33</b>	<b>219,596</b>	<b>73</b>	<b>231,702</b>	<b>156</b>	<b>2</b>	<b>4</b>

### VI. FY 2022 Administrative Appeals of Initial Determinations of FOIA Requests

#### A. Received, Processed, and Pending Administrative Appeals<sup>8</sup>

Processing Center	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
CBP	81	3,687	3,651	117
CRCL	0	4	4	0
FEMA	29	33	33	29
FLETC	3	0	2	1
ICE	202	316	259	259
OIG	15	35	47	3
PRIV	236	505	453	288
TSA	3	70	43	30
USCG	27	63	69	21
USCIS	249	2,656	2,777	128
USSS	19	25	36	8
<b>AGENCY OVERALL</b>	<b>864</b>	<b>7,394</b>	<b>7,374</b>	<b>884</b>

<sup>8</sup> After reviewing their databases, CBP, FLETC, ICE, OIG, PRIV, TSA, USCG, USCIS and USSS adjusted the number of appeals pending as of the start of the Fiscal Year. PRIV previously handled and reported appeals on behalf of CRCL.

## B. Disposition of Administrative Appeals – All Processed Appeals

Processing Center	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
CBP	736	372	1,916	627	3,651
CRCL	1	1	1	1	4
FEMA	7	7	6	13	33
FLETC	2	0	0	0	2
ICE	78	64	37	80	259
OIG	2	3	10	32	47
PRIV	202	4	36	211	453
TSA	12	2	1	28	43
USCG	6	11	3	49	69
USCIS	951	1,477	26	323	2,777
USSS	13	12	8	3	36
<b>AGENCY OVERALL</b>	<b>2,010</b>	<b>1,953</b>	<b>2,044</b>	<b>1,367</b>	<b>7,374</b>

## C. (1) Reasons for Denial on Appeal – Number of Times Exemptions Applied

Processing Center	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	20	142	5	21	1,533	10	118	1,527	2	1,124	5	0	0
CRCL	0	0	0	0	0	2	0	0	0	0	1	0	0	0
FEMA	0	0	0	1	3	10	0	0	1	0	2	0	0	0
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	0	3	4	7	16	82	2	0	84	1	71	0	0	0
OIG	0	0	0	0	1	3	0	0	3	2	1	0	0	0
PRIV	1	0	15	0	1	32	0	0	30	0	0	0	0	0
TSA	0	0	5	1	0	1	1	0	0	0	0	0	0	0
USCG	0	0	1	1	6	13	0	0	5	0	2	0	0	0
USCIS	0	0	524	8	311	745	0	0	1,011	0	1,054	1	0	0
USSS	0	0	2	0	0	2	2	0	2	0	1	0	0	0
<b>AGENCY OVERALL</b>	<b>1</b>	<b>23</b>	<b>693</b>	<b>23</b>	<b>359</b>	<b>2,720</b>	<b>15</b>	<b>118</b>	<b>2,663</b>	<b>5</b>	<b>2,256</b>	<b>6</b>	<b>0</b>	<b>0</b>

**C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions**

<b>Processing Center</b>	<b>No Records</b>	<b>Records Referred at Initial Request Level</b>	<b>Request With-drawn</b>	<b>Fee-Related Reason</b>	<b>Records not Reasonably Described</b>	<b>Improper Request for Other Reasons</b>	<b>Not Agency Record</b>	<b>Duplicate Request or Appeal</b>	<b>Request in Litigation</b>	<b>Appeal Based Solely on Denial for Expedited Processing</b>	<b>Other *Explained in chart C. (3), below</b>
CBP	388	91	17	11	0	516	15	71	2	1	0
CRCL	0	0	0	0	0	0	0	0	0	0	1
FEMA	0	0	3	0	1	0	0	2	0	0	6
FLETC	0	0	0	0	0	0	0	0	0	0	0
ICE	8	6	0	0	0	16	14	11	10	0	15
OIG	3	1	2	0	1	1	16	2	0	1	5
PRIV	70	5	1	1	0	6	0	17	3	0	98
TSA	2	0	12	0	0	2	2	0	0	1	9
USCG	11	0	16	0	0	0	2	2	1	0	17
USCIS	0	0	1	0	0	81	88	153	0	0	0
USSS	0	0	0	0	0	2	0	0	0	0	0
<b>AGENCY OVERALL</b>	<b>482</b>	<b>103</b>	<b>52</b>	<b>12</b>	<b>2</b>	<b>624</b>	<b>137</b>	<b>258</b>	<b>16</b>	<b>3</b>	<b>151</b>

**C. (3) Reasons for Denial on Appeal – “Other” Reasons from Section VI, C (2)  
Chart**

<b>Processing Center</b>	<b>Description</b>	<b>No. of Times Used</b>	<b>Total</b>
CBP	N/A		
CRCL	Records Referred to Other Agency	1	1
FEMA	Improper Appeal Moot	3 3	6
FLETC	N/A		
ICE	Moot Improper Appeal Coordinated by Another Processing	4 10 1	15
OIG	Improper Appeal Moot	2 3	5
PRIV	Adequacy of the Search Moot Improper Appeal	3 56 39	98
TSA	Adequacy of the Search Constructive Denial	1 8	9
USCG	Improper Appeal Moot Constructive Denial	5 11 1	17
USCIS	N/A		
USSS	N/A		
<b>AGENCY OVERALL</b>			<b>151</b>

### C. (4) Response Times for Administrative Appeals

Processing Center	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
CBP	76	13	1	1,256
CISA	N/A	N/A	N/A	N/A
CRCL	129	121	79	146
FEMA	209	238	1	566
FLETC	166	166	39	293
FPS	N/A	N/A	N/A	N/A
ICE	20	165	<1	1,178
I&A	N/A	N/A	N/A	N/A
OIG	103	146	3	635
PRIV	20	60	<1	429
TSA	40	51	<1	229
USCG	66	130	<1	1,288
USCIS	16	18	1	90
USSS	109	134	47	439
<b>AGENCY OVERALL</b>	<b>66</b>	<b>26</b>	<b>0</b>	<b>1,288</b>

### C. (5) Ten Oldest Pending Administrative Appeals

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2 <sup>nd</sup>	Oldest Appeal
CBP	Date of Receipt	8/30/2022	7/14/2022	7/14/2022	6/24/2022	6/24/2022	1/24/2022	8/12/2021	4/27/2021	4/20/2021	7/28/2020
	Number of Days Pending	22	55	55	68	111	174	284	358	363	543
FEMA	Date of Receipt	2/2/2022	12/22/2021	12/6/2021	11/16/2021	11/8/2021	9/22/2021	9/15/2021	8/16/2021	4/30/2021	1/7/2021
	Number of Days Pending	168	195	207	220	225	257	262	283	357	359
FLETC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6/10/2021
	Number of Days Pending	<1	<1	<1	<1	<1	<1	<1	<1	<1	326
ICE	Date of Receipt	11/2/2017	10/23/2017	10/5/2017	9/25/2017	8/24/2017	8/24/2017	4/28/2017	9/29/2016	6/1/2016	2/24/2016
	Number of Days Pending	1,229	1,237	1,248	1,256	1,277	1,277	1,359	1,503	1,587	1,656
OIG	Date of Receipt	N/A	N/A	N/A	N/A	N/A	9/30/2022	9/13/2022	9/16/2021	4/7/2021	9/25/2019
	Number of Days Pending	<1	<1	<1	<1	<1	2	19	261	374	756
PRIV	Date of Receipt	10/15/2021	10/15/2021	10/15/2021	10/13/2021	10/12/2021	10/4/2021	9/24/2021	9/17/2021	9/17/2021	9/14/2021
	Number of Days Pending	241	241	241	243	244	249	255	260	260	263
TSA	Date of Receipt	6/16/2022	6/15/2022	6/15/2022	6/13/2022	5/24/2022	5/11/2022	4/20/2022	4/18/2022	4/4/2022	3/3/2022
	Number of Days Pending	74	75	75	77	90	99	114	116	126	148
USCG	Date of Receipt	5/18/2022	4/26/2022	4/21/2022	4/13/2022	4/11/2022	1/19/2022	10/13/2021	10/7/2021	4/29/2021	11/10/2020
	Number of Days Pending	94	110	113	119	121	178	243	246	358	473
USCIS	Date of Receipt	9/16/2022	9/16/2022	9/16/2022	9/16/2022	9/15/2022	9/14/2022	9/13/2022	9/13/2022	9/13/2022	9/8/2022
	Number of Days Pending	10	10	10	10	11	12	13	13	13	16
USSS	Date of Receipt	N/A	9/28/2022	9/23/2022	9/20/2022	6/28/2022	6/24/2022	6/23/2022	5/25/2022	5/17/2022	11/9/2022
	Number of Days Pending	<1	2	5	8	66	68	69	89	95	225
<b>AGENCY OVERALL</b>	<b>Date of Receipt</b>	<b>11/2/2017</b>	<b>10/23/2017</b>	<b>10/5/2017</b>	<b>9/25/2017</b>	<b>8/24/2017</b>	<b>8/24/2017</b>	<b>4/28/2017</b>	<b>9/29/2016</b>	<b>6/1/2016</b>	<b>6/24/2016</b>
	<b>Number of Days Pending</b>	<b>1,229</b>	<b>1,237</b>	<b>1,248</b>	<b>1,256</b>	<b>1,277</b>	<b>1,277</b>	<b>1,359</b>	<b>1,503</b>	<b>1,587</b>	<b>1,656</b>

## VII. FY 2022 FOIA Requests: Response Time for Processed and Pending Requests

### A. Processed Requests – Response Time for All Processed Perfected Requests

Processing Center	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	5	8	<1	20	192	197	21	1,714	0	0	0	0
CISA	9	9	<1	20	72	270	24	1,402	821	821	821	821
CRCL	5	6	<1	20	51	120	21	724	<1	<1	<1	<1
FEMA	2	4	<1	20	130	187	21	965	167	154	1	364
FLETC	2	5	<1	19	37	75	21	429	<1	<1	<1	<1
FPS	4	6	<1	20	30	33	21	66	16	16	16	16
I&A	3	5	<1	18	86	103	23	343	<1	<1	<1	<1
ICE	2	5	<1	20	161	186	21	1,709	214	199	2	674
OIG	6	7	<1	18	234	362	22	1,126	69	69	69	69
PRIV	5	6	<1	20	26	29	21	1,549	252	223	2	503
TSA	2	4	<1	20	141	355	21	1,420	29	29	29	29
USCG	4	6	<1	20	177	381	21	1,924	8	202	3	596
USCIS	10	11	<1	20	31	35	20	1,207	32	179	7	757
USSS	4	6	<1	20	84	166	21	902	164	203	22	487
<b>AGENCY OVERALL</b>	<b>8</b>	<b>11</b>	<b>&lt;1</b>	<b>20</b>	<b>106</b>	<b>83</b>	<b>21</b>	<b>1,924</b>	<b>20</b>	<b>196</b>	<b>&lt;1</b>	<b>896</b>

### B. Processed Requests – Response Time for Perfected Requests in Which Information Was Granted

Processing Center	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	11	11	<1	20	208	208	21	1714	<1	<1	<1	<1
CISA	8	9	7	13	66	174	24	1,402	821	821	821	821
CRCL	10	10	<1	18	55	137	21	724	<1	<1	<1	<1
FEMA	6	8	<1	20	130	184	21	945	149	129	36	181
FLETC	9	10	1	19	42	76	21	429	<1	<1	<1	<1
FPS	3	5	<1	20	21	32	21	66	16	16	16	16
I&A	<1	<1	<1	<1	189	179	106	343	<1	<1	<1	<1
ICE	16	15	1	20	174	210	21	1,709	283	297	44	674
OIG	11	9	1	15	204	313	25	1,126	69	69	69	69
PRIV	11	11	<1	20	30	34	21	1,549	268	324	267	438
TSA	11	11	1	19	126	353	21	1,420	<1	<1	<1	<1
USCG	9	10	<1	20	77	188	21	1,853	6	6	3	8
USCIS	17	17	<1	20	31	33	21	1,191	32	133.89	9	539
USSS	5	6	<1	20	101	187	21	902	156	168	22	390
<b>AGENCY OVERALL</b>	<b>8</b>	<b>16</b>	<b>&lt;1</b>	<b>20</b>	<b>64</b>	<b>86</b>	<b>21</b>	<b>1,853</b>	<b>58</b>	<b>230</b>	<b>&lt;1</b>	<b>896</b>



## C. Processed Requests – Response Time in Day Increments

### (1) Simple Requests

Processing Center	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	5,238	0	0	0	0	0	0	0	0	0	0	0	0	5,238
CISA	46	0	0	0	0	0	0	0	0	0	0	0	0	46
CRCL	96	0	0	0	0	0	0	0	0	0	0	0	0	96
FEMA	380	0	0	0	0	0	0	0	0	0	0	0	0	380
FLETC	84	0	0	0	0	0	0	0	0	0	0	0	0	84
FPS	150	0	0	0	0	0	0	0	0	0	0	0	0	150
I&A	56	0	0	0	0	0	0	0	0	0	0	0	0	56
ICE	1,354	0	0	0	0	0	0	0	0	0	0	0	0	1,354
OIG	23	0	0	0	0	0	0	0	0	0	0	0	0	23
PRIV	836	0	0	0	0	0	0	0	0	0	0	0	0	836
TSA	400	0	0	0	0	0	0	0	0	0	0	0	0	400
USCG	736	0	0	0	0	0	0	0	0	0	0	0	0	736
USCIS	102,292	0	0	0	0	0	0	0	0	0	0	0	0	102,292
USSS	333	0	0	0	0	0	0	0	0	0	0	0	0	333
<b>AGENCY OVERALL</b>	<b>112,024</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>112,024</b>

### (2) Complex Requests

Processing Center	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	0	2,769	367	3,223	3,640	7,690	8,444	8,207	8,318	6,258	33,466	9,217	528	92,127
CISA	0	26	16	19	4	1	6	4	3	4	4	0	23	110
CRCL	0	22	7	2	5	1	3	0	1	0	1	0	5	47
FEMA	0	74	61	44	28	23	23	17	19	22	78	47	47	483
FLETC	0	24	5	1	2	3	1	3	0	2	0	1	1	43
FPS	0	15	2	1	0	0	0	0	0	0	0	0	0	18
I&A	0	6	6	3	3	4	0	4	1	3	1	1	0	32
ICE	0	427	567	841	780	1,200	1,387	1,296	1,331	1,030	3,037	410	716	13,022
OIG	0	6	4	2	6	3	8	2	2	7	17	4	36	97
PRIV	25,043	34,793	9,250	836	239	62	50	39	20	25	82	51	80	70,570
TSA	0	63	51	32	33	8	15	12	10	6	30	17	130	407
USCG	0	270	178	85	80	65	63	45	38	39	134	113	530	1,640
USCIS	0	164,315	14,864	503	57	31	31	11	5	7	36	20	380	180,260
USSS	0	57	28	30	15	11	9	5	4	10	19	16	29	233
<b>AGENCY OVERALL</b>	<b>25,043</b>	<b>202,867</b>	<b>25,406</b>	<b>5,622</b>	<b>4,892</b>	<b>9,102</b>	<b>10,040</b>	<b>9,645</b>	<b>9,752</b>	<b>7,413</b>	<b>36,905</b>	<b>9,897</b>	<b>2,505</b>	<b>359,089</b>

**(3) Requests Granted Expedited Processing**

<b>Processing Center</b>	<b>1-20 Days</b>	<b>21-40 Days</b>	<b>41-60 Days</b>	<b>61-80 Days</b>	<b>81-100 Days</b>	<b>101-120 Days</b>	<b>121-140 Days</b>	<b>141-160 Days</b>	<b>161-180 Days</b>	<b>181-200 Days</b>	<b>201-300 Days</b>	<b>301-400 Days</b>	<b>401+ Days</b>	<b>Total</b>
CBP	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
CISA	0	0	0	0	0	0	0	0	0	0	0	0	1	<b>1</b>
CRCL	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
FEMA	3	1	0	0	0	0	1	1	2	2	1	2	0	<b>13</b>
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
FPS	1	0	0	0	0	0	0	0	0	0	0	0	0	<b>1</b>
I&A	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
ICE	6	2	3	2	0	0	3	0	0	0	14	3	5	<b>38</b>
OIG	0	0	0	1	0	0	0	0	0	0	0	0	0	<b>1</b>
PRIV	3	1	0	0	0	0	0	0	1	0	5	0	3	<b>13</b>
TSA	0	1	0	0	0	0	0	0	0	0	0	0	0	<b>1</b>
USCG	2	0	0	0	0	0	0	0	0	0	0	0	1	<b>3</b>
USCIS	5	2	1	0	0	0	0	0	0	0	0	0	3	<b>11</b>
USSS	5	2	1	0	0	0	0	0	0	0	0	0	3	<b>11</b>
<b>AGENCY OVERALL</b>	<b>25</b>	<b>9</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>20</b>	<b>5</b>	<b>16</b>	<b>93</b>

### D. Pending Requests – All Pending Perfected Requests

Processing Center	Simple			Complex			Expedited		
	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	2,127	<1	<1	16,873	95	147	0	0	0
CISA	32	100	220	78	273	433	0	<1	<1
CRCL	1	4	4	37	107	151	0	<1	<1
FEMA	54	9	9	417	318	362	16	399	429
FLETC	16	34	63	0	<1	<1	0	<1	<1
FPS	2	166	166	1	55	55	0	<1	<1
I&A	98	100	108	65	304	326	11	385	374
ICE	8,002	472	106	11,118	82	117	45	114	226
OIG	324	169	232	119	537	567	5	57	95
PRIV	205	6	7	2,016	17	39	38	370	333
TSA	280	313	368	39	242	368	0	<1	<1
USCG	166	12	12	1,977	230	355	2	429	429
USCIS	14,792	9	9	9,061	29	99	2	7423	743
USSS	87	105	206	40	359	336	17	75	173
<b>AGENCY OVERALL</b>	<b>25,981</b>	<b>157</b>	<b>46</b>	<b>41,841</b>	<b>84</b>	<b>138</b>	<b>136</b>	<b>248</b>	<b>291</b>

### E. Pending Requests – Ten Oldest Pending Perfected Requests

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	7/29/206	8/19/2016	8/5/2016	4/18/2016	3/2/2016	2/19/2016	1/8/2016	1/20/2015	1/30/2014	4/1/2014
	Number of Days Pending	687	1,527	1,536	1,592	1,647	1,653	1,376	1,927	2,018	2,126
CISA	Date of Receipt	3/13/2018	1/23/2018	1/8/2018	12/18/2017	8/24/2017	8/24/2017	7/25/2017	7/11/2017	7/11/2017	7/10/2017
	Number of Days Pending	1,142	1,176	1,186	1,199	1,277	1,277	1,299	1,309	1,309	1,310
CRCL	Date of Receipt	3/4/2022	10/28/2021	10/15/2021	9/24/2021	9/16/2021	7/22/2021	6/28/2021	5/21/2021	4/23/2021	4/23/2021
	Number of Days Pending	147	232	241	255	261	300	317	338	362	864
FEMA	Date of Receipt	6/28/2018	5/11/2018	5/2/2018	1/9/2018	11/6/2017	11/6/2017	11/2/2017	10/19/2017	9/29/2017	9/14/2017
	Number of Days Pending	1,066	1,098	1,106	1,185	1,227	1,227	1,229	1,239	1,252	1,263
FLETC	Date of Receipt	8/16/2022	8/15/2022	8/15/2022	8/1/2022	6/22/2022	4/27/2022	4/25/2022	4/11/2022	1/18/2022	1/7/2022
	Number of Days Pending	33	34	34	44	72	112	114	124	183	190
FPS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/6/2022	7/14/2022	7/6/2022
	Number of Days Pending	0	0	0	0	0	0	0	19	55	312
I&A	Date of Receipt	9/9/2020	9/8/2020	9/2/2020	8/26/2020	7/31/2020	7/31/2020	7/31/2020	7/30/2020	7/24/2020	7/24/2020
	Number of Days Pending	516	517	520	525	543	543	543	544	548	548
ICE	Date of Receipt	7/16/2018	6/28/2018	6/1/2018	5/27/2018	5/18/2018	5/15/2018	5/2/2018	3/8/2018	2/2/2018	4/27/2017
	Number of Days Pending	1,055	1,066	1,085	1,088	1,094	1,097	1,108	1,145	1,168	1,364
OIG	Date of Receipt	8/7/2018	7/20/2018	6/20/2018	6/19/2018	6/18/2018	6/14/2018	6/8/2018	5/2/2018	3/8/2018	1/24/2018
	Number of Days Pending	1,039	1,051	1,072	1,073	1,074	1,076	1,080	1,106	1,145	1,175
PRIV	Date of Receipt	4/16/2019	4/2/2019	3/28/2019	3/11/2019	1/24/2019	1/24/2019	1/24/2019	1/24/2019	1/17/2019	1/15/2019
	Number of Days Pending	869	879	882	895	926	926	926	926	930	932
TSA	Date of Receipt	12/11/2017	11/29/2017	11/17/2017	11/13/2017	11/8/2017	10/31/2017	10/23/2017	10/20/2017	9/7/2017	1/24/2017
	Number of Days Pending	1,204	1,212	1,219	1,223	1,225	1,231	1,237	1,238	1,268	1,426
USCG	Date of Receipt	11/30/2015	10/22/2015	9/11/2015	8/25/2015	8/14/2015	8/5/2015	7/14/2015	6/10/2015	6/9/2015	3/11/2015
	Number of Days Pending	1,713	1,739	1,751	1,779	1,786	1,793	1,786	1,801	1,833	1,896
USCIS	Date of Receipt	1/29/2018	1/19/2018	1/14/2018	1/10/2018	12/28/2017	12/28/2017	12/22/2017	11/14/2017	10/12/2017	9/18/2017
	Number of Days Pending	920	926	930	932	940	940	943	970	992	1,009
USSS	Date of Receipt	2/28/2020	2/26/2020	2/10/2020	1/10/2020	12/27/2019	5/20/2019	6/3/2019	5/22/2019	4/11/2019	12/13/2018
	Number of Days Pending	653	655	666	686	695	819	838	845	874	955
<b>AGENCY OVERALL</b>	<b>Date of Receipt</b>	8/25/2015	8/14/2015	8/5/2015	7/14/2015	6/10/2015	6/9/2015	3/11/2015	1/20/2015	1/30/2014	4/1/2014
	<b>Number of Days Pending</b>	1,779	1,786	1,793	1,786	1,801	1,833	1,896	1,927	2,018	2,126

## VIII.FY 2022 Requests for Expedited Processing and Requests for Fee Waivers

### A. Requests for Expedited Processing

Processing Center	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	24	4,550	7	15	2,720
CISA	0	23	9	10	13
CRCL	1	14	1	5	14
FEMA	9	34	2	13	36
FLETC	0	52	0	0	0
FPS	1	12	1	5	11
I&A	0	0	0	0	0
ICE	40	89	4	24	16
OIG	8	8	14	34	6
PRIV	19	112	9	16	71
TSA	1	96	1	14	91
USCG	2	0	10	10	1
USCIS	7	19,602	1	4	17,829
USSS	12	2	1	7	11
<b>AGENCY OVERALL</b>	<b>124</b>	<b>24,594</b>	<b>2</b>	<b>6</b>	<b>20,819</b>

### B. Requests for Fee Waiver

Processing Center	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
CBP	0	663	0	0
CISA	74	0	10	11
CRCL	5	2	1	2
FEMA	124	31	1	15
FLETC	77	0	0	0
FPS	9	11	5	4
I&A	7	0	32	28
ICE	223	16	9	42
OIG	25	2	14	69
PRIV	232	2	8	14
TSA	13	68	1	251
USCG	0	0	0	0
USCIS	49	178	5	40
USSS	1	1	1	1
<b>AGENCY OVERALL</b>	<b>839</b>	<b>974</b>	<b>5</b>	<b>34</b>

## IX. FY 2022 FOIA Personnel and Costs

Processing Center	Personnel			Costs		
	Number of “Full Time FOIA Employees”	Number of “Equivalent Full-Time FOIA Employees”	Total Number of “Full-Time FOIA Staff” (Col. 1 + Col. 2)	Processing Costs (\$)	Litigation - Related Costs (\$)	Total Costs (\$)
CBP	61	.5	61.5	4,379,066.07	88,294.25	4,467,360.32
CISA	1	0	1	1,065,260.00	0.00	1,065,260.00
CRCL	1	2	3	444,091.00	80,055.88	524,146.88
FEMA	10	22	32	3,109,909.86	13,500	3,123,409.86
FLETC	1.3	1	2.3	323,074.00	0.00	323,074.00
FPS	1	1	2	31,417.00	0.00	31,417.00
I&A	2.75	0	2.75	400,312.00	5,300.00	405,612.00
ICE	58	2.5	60.5	8,263,089.89	602,697.00	8,865,786.89
OIG	4	2	6	431,780.27	0.00	431,780.27
PRIV	64.8	0	64.8	11,076,421.57	40,705.49	11,117,127.06
TSA	9	0	9	1,442,946.70	136,814.55	1,579,761.25
USCG	2	11.84	13.84	3,222,920.84	0.00	3,222,920.84
USCIS	272	113	385	38,904,764.25	1,596,792.21	40,501,556.46
USSS	15	2.1	17.1	2,150,578.40	1,500.00	2,152,078.40
<b>AGENCY OVERALL</b>	<b>438.05</b>	<b>157.94</b>	<b>660.79</b>	<b>75,214,214.85</b>	<b>2,565,659.38</b>	<b>77,779,874.23</b>

## X. FY 2022 Fees Collected for Processing Requests

Processing Center	Total Amount of Fees Collected	Percentage of Total Costs
CBP	14,913.00	0.34%
CISA	0.00	N/A
CRCL	0.00	N/A
FEMA	0.00	N/A
FLETC	0.00	N/A
FPS	0.00	N/A
I&A	0.00	N/A
ICE	0.00	N/A
OIG	0.00	N/A
PRIV	0.00	N/A
TSA	0.00	N/A
USCG	0.00	N/A
USCIS	0.00	N/A
USSS	0.00	N/A
<b>AGENCY OVERALL</b>	<b>14,913.00</b>	<b>0.02%</b>

**XI. FOIA Regulations** – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, dated December 22, 2016, available at [http://www.dhs.gov/xlibrary/assets/FOIA\\_FedReg\\_Notice.pdf](http://www.dhs.gov/xlibrary/assets/FOIA_FedReg_Notice.pdf). This final rule established procedures for the public to obtain information from DHS under the Freedom of Information Act and the Privacy Act.

**A. Number of Times Subsection (c) Used<sup>9</sup> in FY 2022**

Processing Center	Number of Times Subsection (c) Used
CBP	0
CISA	0
CRCL	0
FEMA	0
FLETC	0
FPS	0
I&A	0
ICE	1
OIG	0
PRIV	0
TSA	0
USCG	0
USCIS	0
USSS	0
<b>AGENCY OVERALL</b>	<b>1</b>

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<sup>9</sup> 5 U.S.C. § 552(c) provides special protection for three categories of particularly sensitive law enforcement records. For these three specifically defined categories of records, federal law enforcement agencies “may treat the records as not subject to the requirements of [the FOIA].”

## B. Number of Subsection (a)(2) Postings<sup>10</sup> in FY 2022

Processing Center	Number of (a)(2) Records Posted by the FOIA Office	Number of (a)(2) Records Posted by Program Offices
CBP	35,354	N/A
CISA	0	N/A
CRCL	463	N/A
FEMA	8,322	N/A
FLETC	0	N/A
FPS	0	N/A
I&A	0	N/A
ICE	5,196	N/A
OIG	0	N/A
PRIV	9,087	N/A
TSA	45,120	N/A
USCG	128	N/A
USCIS	1,455	N/A
USSS	0	N/A
<b>AGENCY OVERALL</b>	105,125	N/A

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<sup>10</sup> 5 U.S.C. § 552(a)(2) requires agencies to post specific categories of records, including released records that have been requested three times.



## XII. FY 2022 Backlogs, Consultations, and Comparisons

### A. Backlogs of FOIA Requests and Administrative Appeals

Processing Center	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
CBP	26,570	12
CISA	95	0
CRCL	37	0
FEMA	432	27
FLETC	16	1
FPS	2	0
I&A	165	0
ICE	16,902	73
OIG	431	3
PRIV	600	240
TSA	474	28
USCG	1,980	18
USCIS	4,433	0
USSS	129	6
<b>AGENCY OVERALL</b>	<b>52,266</b>	<b>413</b>

### B. Consultations on FOIA Requests – Received, Processed, and Pending Consultations

Processing Center	Number of Consultations Received from Other Agencies that Were Pending at Your Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year
CBP	64	137	130	71
CISA	1	12	9	4
CRCL	0	5	5	0
FEMA	23	61	69	15
FLETC	0	4	3	1
FPS	0	33	33	0
I&A	28	47	19	56
ICE	209	208	364	53
OIG	15	23	31	7
PRIV	45	76	82	39
TSA	1	44	45	0
USCG	66	35	51	50
USCIS	10	106	106	10
USSS	20	84	99	5
<b>AGENCY OVERALL</b>	<b>482</b>	<b>875</b>	<b>1,046</b>	<b>311</b>

### C. Consultations on FOIA Requests – Ten Oldest Consultations Received from Other Agencies and Pending

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	12/7/2020	10/29/2020	9/25/2020	8/11/2020	2/13/2020	9/19/2019	6/26/2019	6/5/2019	6/5/2019	10/11/2017
	Number of Days Pending	453	478	501	533	656	756	815	818	830	1,241
CISA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/19/2022	7/22/2022	1/4/2021
	Number of Days Pending	0	0	0	0	0	0	0	9	49	439
CRCL	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
FEMA	Date of Receipt	12/16/2020	6/26/2020	5/14/2020	8/22/2019	11/28/2018	11/28/2018	11/28/2018	11/28/2018	3/3/2018	4/10/2017
	Number of Days Pending	449	567	597	779	962	962	962	962	1148	1,373
FLETC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/22/2022
	Number of Days Pending	0	0	0	0	0	0	0	0	0	6
FPS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
I&A	Date of Receipt	2/4/2020	10/22/2019	8/30/2019	7/19/2019	7/15/2019	7/12/2019	7/10/2019	4/17/2019	11/20/2018	5/15/2018
	Number of Days Pending	668	738	773	803	807	808	810	868	967	1,097
ICE	Date of Receipt	3/7/2019	11/13/2018	8/6/2018	8/6/2018	7/25/2018	5/10/2018	12/1/2017	5/17/2017	5/17/2017	5/15/2017
	Number of Days Pending	897	965	1,040	1,040	1,048	1,100	1,210	1,346	1,346	1,348
OIG	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/6/2022	6/3/2022
	Number of Days Pending	0	0	0	0	0	0	0	0	18	83
PRIV	Date of Receipt	2/14/2017	2/1/2017	1/6/2017	1/5/2017	1/5/2017	11/22/2016	11/3/2016	10/26/2016	10/11/2016	9/12/2016
	Number of Days Pending	1,411	1,420	1,437	1,438	1,438	1,467	1,479	1,485	1,496	1,516
TSA	Date of Receipt	N/A	N/A	N/A	9/30/2022	9/26/2022	9/22/2022	8/30/2022	8/26/2022	8/15/2022	2/18/2022
	Number of Days Pending	0	0	0	0	4	6	22	24	33	156
USCG	Date of Receipt	6/11/2018	4/4/2018	10/25/2017	10/23/2017	2/15/2017	8/4/2016	8/22/2016	8/5/2016	1/13/2015	1/13/2015
	Number of Days Pending	1,079	1,126	1,235	1,237	1,410	1,479	1,530	1,541	1,872	1,935
USCIS	Date of Receipt	9/30/2022	9/30/2022	9/26/2022	8/8/2022	12/1/2021	11/10/2021	2/18/2021	2/4/2021	11/17/2020	3/20/2020
	Number of Days Pending	0	0	4	38	209	222	406	415	467	634
USSS	Date of Receipt	N/A	N/A	N/A	N/A	9/7/2022	8/17/2022	12/22/2022	3/3/2022	11/01/2018	9/13/2018
	Number of Days Pending	0	0	0	0	17	77	195	666	983	1,017
AGENCY OVERALL	Date of Receipt	1/6/2017	1/5/2017	1/5/2017	11/22/2016	11/3/2016	9/12/2016	8/22/2016	8/5/2016	1/13/2015	1/13/2015
	Number of Days Pending	1,437	1,438	1,438	1,467	1,479	1,516	1,530	1,541	1,872	1,935

**D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged**

Processing Center	Number of Requests Received		Number of Requests Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	108,177	132,117	90,576	106,278
CISA	153	208	177	168
CRCL	80	195	76	176
FEMA	975	953	916	962
FLETC	162	227	155	217
FPS	210	241	211	184
I&A	257	205	226	95
ICE	39,716	24,931	47,865	15,460
OIG	253	298	142	138
PRIV	53,432	74,698	71,586	73,385
TSA	794	966	1,008	928
USCG	2,341	2,679	2,012	2,379
USCIS	235,210	302,698	251,289	299,690
USSS	890	641	1,108	680
<b>AGENCY OVERALL</b>	<b>442,650</b>	<b>541,057</b>	<b>467,347</b>	<b>506,032</b>

**D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report**

Processing Center	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	15,696	26,570
CISA	84	95
CRCL	14	37
FEMA	472	432
FLETC	6	16
FPS	1	2
I&A	53	165
ICE	3,958	16,902
OIG	282	431
PRIV	450	600
TSA	459	474
USCG	1,882	1,980
USCIS	1,599	4,433
USSS	146	129
<b>AGENCY OVERALL</b>	<b>25,102</b>	<b>52,266</b>

**D. (3) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report – Appeals Received, Processed, and Backlogged**

Processing Center	Number of Appeals Received		Number of Appeals Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	3,194	3,687	3,181	3,651
CRCL	0	4	0	4
FEMA	37	33	22	33
FLETC	3	0	0	2
ICE	667	316	690	259
OIG	27	35	21	47
PRIV	360	505	198	453
TSA	36	70	41	43
USCG	33	63	46	69
USCIS	2,511	2,656	2,331	2,777
USSS	40	25	49	36
<b>AGENCY OVERALL</b>	<b>6,908</b>	<b>7,394</b>	<b>6,579</b>	<b>7,374</b>

**D. (4) Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report**

Processing Center	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
CBP	14	12
CISA	0	0
CRCL	0	0
FEMA	25	27
FLETC	3	1
FPS	0	0
ICE	169	73
I&A	0	0
OIG	12	3
PRIV	171	240
TSA	1	28
USCG	25	18
USCIS	0	0
USSS	16	6
<b>AGENCY OVERALL</b>	<b>436</b>	<b>408</b>

## **APPENDIX A: Composition of the Department of Homeland Security**

### **Missions:**

The U.S. Department of Homeland Security (DHS) has six overarching homeland security missions: to counter terrorism and enhance security, secure and manage our borders while facilitating trade and travel, enforce and administer our immigration laws, safeguard and secure cyberspace, build resilience to disasters, and provide essential support for national and economic security. DHS carries out these missions in coordination with federal, state, local, international, tribal, and private sector partners.

### **Offices:**

**The Office for Civil Rights and Civil Liberties (CRCL)** provides policy advice to Department leadership on civil rights and civil liberties issues, investigates and resolves complaints, and provides leadership to Equal Employment Opportunity Programs.

**The Office of the Citizenship and Immigration Services Ombudsman (Ombudsman)** is dedicated to improving the quality of citizenship and immigration services delivered to the public by providing individual case assistance, as well as making recommendations to improve the administration of immigration benefits by U.S. Citizenship and Immigration Services (USCIS).

**The Office of the Executive Secretary (ESEC)** provides all manner of direct support to the Secretary and Deputy Secretary, as well as related support to leadership and management across the Department.

**The Office of the General Counsel (OGC)** integrates over 2,500 attorneys from throughout the Department into an effective, client-oriented, full-service legal team. The Office of the General Counsel comprises a headquarters office with subsidiary divisions and the legal offices for nine Department components.

**The Office of the Immigration Detention Ombudsman (OIDO)** examines immigration detention to promote safe and humane conditions. The Office assists individuals with complaints about the potential violation of immigration detention standards or misconduct by DHS or contract personnel. OIDO provides independent oversight of immigration detention facilities—including conducting announced and unannounced inspections and reviewing contract terms for immigration detention facilities and services—and tracks trends and systemic issues across facilities.

**The Joint Requirements Council (JRC)** validates capability gaps, associated with operational requirements and proposed solution approaches to mitigate those gaps through the Joint Requirements Integration and Management System, leveraging opportunities for commonality to enhance operational effectiveness directly and better inform the DHS's main investment pillars.

**The Office of Legislative Affairs (OLA)** serves as the primary liaison to members of Congress and their staffs, the White House and Executive Branch, and to other federal agencies and governmental entities that have roles in assuring national security.

**The Military Advisor** provides counsel and support to the Secretary and Deputy Secretary in affairs relating to policy, procedures, preparedness activities, and operations between DHS and the Department of Defense.

**The Office of Partnership and Engagement (OPE)** is the headquarters-level organization that through a unified approach to external engagement provides the Secretary with current unfettered information on the impact of the Department's policies, regulations, processes, and actions on state, local, tribal, territorial governments, elected officials, law enforcement, the private sector, and faith-based and non-governmental organizations across the United States and globally.

**The Privacy Office (PRIV)** sets privacy and FOIA policy for the Department. It also works to preserve and enhance privacy protections for all individuals and to promote transparency in the Department's operations.

**The Office of Public Affairs (OPA)** coordinates the public affairs activities of all of the Department's components and offices and serves as the federal government's lead public information office during a national emergency or disaster.

**The Office of Strategy, Policy, and Plans (PLCY)** serves as a central resource to the Secretary and other Department leaders for strategic planning and analysis, and facilitation of decision-making on the full breadth of issues that may arise across the dynamic homeland security enterprise.

### **Operational and Support Components:**

**U. S. Customs and Border Protection (CBP)** is one of the Department of Homeland Security's largest and most complex components. It has responsibility for securing and facilitating trade and travel while enforcing hundreds of U.S. laws and regulations, including those encompassing customs, immigration, border security, and agricultural protection.

**The Cybersecurity and Infrastructure Security Agency (CISA)** leads the national effort to defend critical infrastructure against the threats of today while working with partners across all levels of government and in the private sector to secure against the evolving risks of tomorrow.

**Countering Weapons of Mass Destruction Office (CWMD)** works to prevent attacks against the United States using a weapon of mass destruction through timely, responsive support to operational partners. CWMD leads DHS efforts and coordinates with domestic and international partners to safeguard the United States against chemical, biological, radiological, nuclear, and health security threats.

**The Federal Emergency Management Agency (FEMA)** supports state, local, tribal, and territorial partners to ensure we work together to help people before, during, and after disasters.

**The Federal Law Enforcement Training Centers (FLETC)** provides career-long training to law enforcement professionals to help them fulfill their responsibilities safely and proficiently.

**The Office of Intelligence and Analysis (I&A)** equips the Homeland Security Enterprise with the timely intelligence and information it needs to keep the homeland safe, secure, and resilient.

**U. S. Immigration and Customs Enforcement (ICE)** promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

**The Management Directorate (MGMT)** is responsible for budget, appropriations, expenditure of funds, accounting and finance; procurement; human resources and personnel; information technology systems; facilities, property, equipment, and other material resources; providing biometric identification services; and identification and tracking of performance measurements relating to the responsibilities of the Department.

- **Federal Protective Service (FPS)** is an operational component within the DHS Management Directorate that provides law enforcement and security services to approximately 9,000 federal facilities nationwide.
- **The Office of Biometric Identity Management (OBIM)** operates within the DHS Management Directorate and provides biometric identity services to DHS Components, the Departments of Defense, Justice, and State, state, local, tribal, and territorial entities, the Intelligence Community, and international mission partners.

**The Office of Situational Awareness (OSA)** provides daily information to the Secretary of Homeland Security, senior leaders, and the homeland security enterprise to enable decision-making; oversees the National Operations Center; and leads the Department's Continuity of Operations and Government Programs to enable the continuation of primary mission essential functions in the event of a degraded or crisis operating environment.

**The Transportation Security Administration (TSA)** protects the nation's transportation systems to ensure freedom of movement for people and commerce.

**The United States Coast Guard (USCG)** is one of the six armed forces of the United States and the only military organization within the Department of Homeland Security. The USCG protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

**U.S. Citizenship and Immigration Services (USCIS)** administers the nation's lawful immigration system, safeguarding its integrity and promise by efficiently and fairly adjudicating requests for immigration benefits while protecting Americans, securing the homeland, and honoring our values.

**The Science and Technology Directorate (S&T)** is the primary research and development arm of the Department. It provides federal, state, and local officials with the technology and capabilities to protect the homeland.

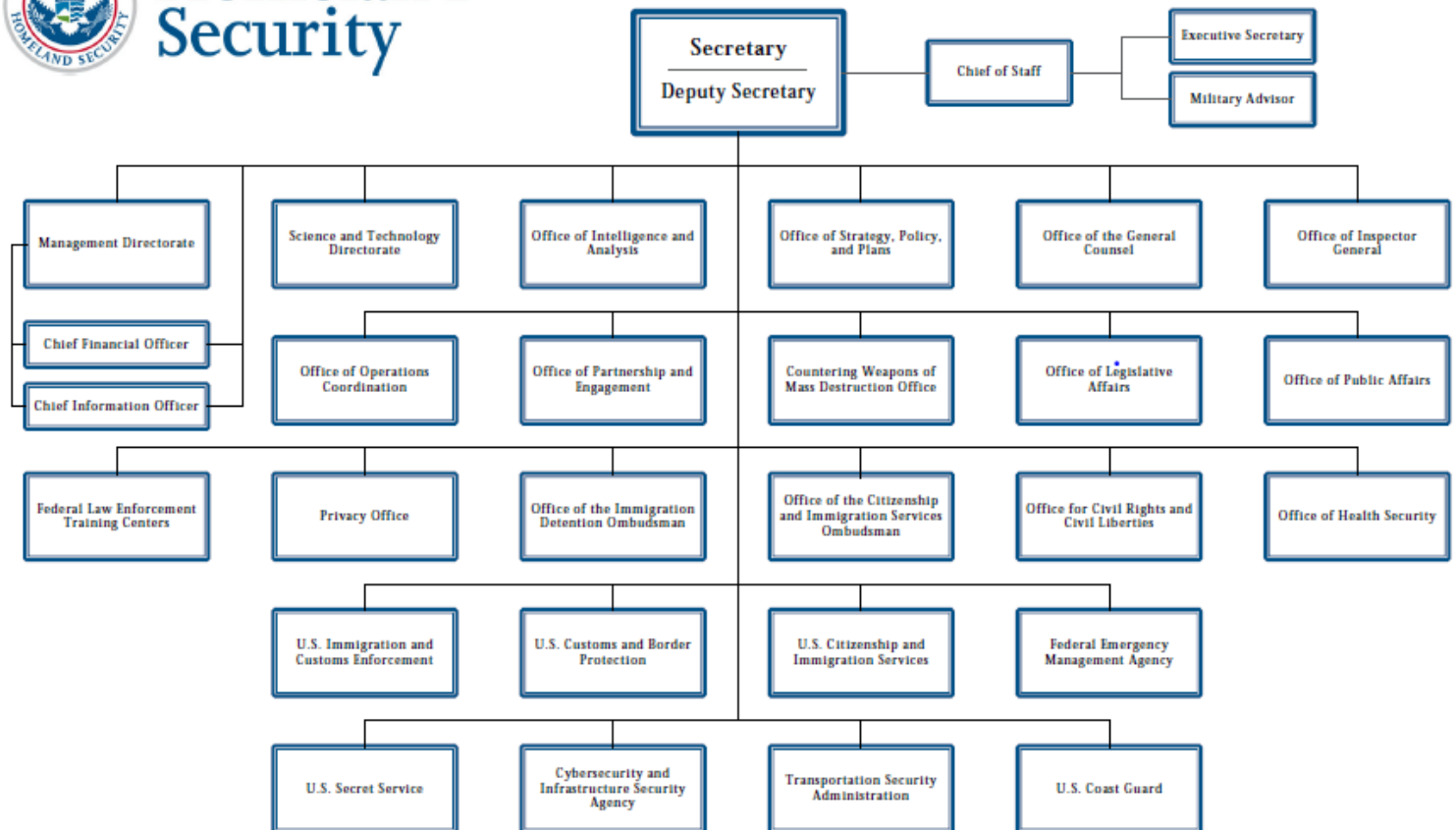
**The United States Secret Service (USSS)** safeguards the nation's financial infrastructure and payment systems to preserve the integrity of the economy, and protects national leaders, visiting heads of state and government, designated sites, and National Special Security Events.



## APPENDIX B: Department of Homeland Security Organizational Chart



**Homeland  
Security**



## **APPENDIX C:**

### **Names, Addresses, and Contact Information for DHS FOIA Officers**

#### **U.S. Department of Homeland Security Chief FOIA Officer**

Mason Clutter  
Acting Chief FOIA Officer  
Privacy Office, Mail Stop 0655  
U.S. Department of Homeland Security  
2707 Martin Luther King Jr. AVE SE, Mail Stop 0655  
Washington, DC 20528-0655

#### **Department of Homeland Security FOIA Officers**

The Privacy Office  
Catrina Pavlik-Keenan  
Deputy Chief FOIA Officer  
Ph: 202-343-1743 or 866-431-0486  
Fax: 202-343-4011  
E-mail: [foia@hq.dhs.gov](mailto:foia@hq.dhs.gov)  
Privacy Office, Mail Stop 0655  
U.S. Department of Homeland Security  
2707 Martin Luther King Jr. AVE SE  
Washington, DC 20528-0655

U.S. Citizenship and Immigration Services  
Cynthia Munita  
Ph: 816-350-5521; Fax: 816-350-1793  
National Records Center, FOIA/PA Office  
P. O. Box 648010  
Lee's Summit, MO 64064-8010

Office for Civil Rights and Civil Liberties  
Rosemary Law  
Ph: 202-343-1743 or 866-431-0486  
Fax: 202-343-4011  
E-mail: [crclfoia@hq.dhs.gov](mailto:crclfoia@hq.dhs.gov)  
Privacy Office, Mail Stop 0190  
Department of Homeland Security  
2707 Martin Luther King Jr. AVE SE  
Washington, DC 20528-0655

U.S. Coast Guard  
Kathleen Claffie  
Ph: 202- 475-3525 Fax: 202-475-3927  
Commandant (CG-6P)  
2703 Martin Luther King Jr Ave, SE  
Stop 7710  
Washington, DC 20593-7710

U.S. Customs and Border Protection  
Sabrina Burroughs  
Ph: 202-325-0150 Fax: 202-325-1476  
FOIA Division  
90 K Street, NE  
Washington, DC 20229-1181

Cybersecurity and Infrastructure Security  
Agency  
Catrina Pavlik-Keenan  
Ph: 202-343-1743 or 866-431-0486  
Fax: 202-343-4011  
E-mail: [foia@hq.dhs.gov](mailto:foia@hq.dhs.gov)  
Privacy Office, Mail Stop 0655  
Department of Homeland Security  
2707 Martin Luther King Jr. AVE SE  
Washington, DC 20528-0655

Federal Emergency Management Agency  
Gregory Bridges  
Ph: 202-646-3323  
Information Management Division  
500 C Street, SW  
Mail Stop 3172  
Washington, DC 20472-3172

Federal Law Enforcement Training Centers  
Alicia Mikuta  
Ph: 912-261-4512; Fax: 912-267-3113  
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1131 Chapel Crossing Road  
Glynco, GA 31524

Federal Protective Service  
Cindy Falkenstein  
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E-mail: [foia@hq.dhs.gov](mailto:foia@hq.dhs.gov)  
Privacy Office, Mail Stop 0655  
Department of Homeland Security  
2707 Martin Luther King Jr. AVE SE  
Washington, DC 20528-065

U.S. Immigration and Customs Enforcement  
Fernando Pineiro  
Ph: 866-633-1182; Fax: 202-732-4265  
500 12<sup>th</sup> Street, SW, Mail Stop 5009  
Washington, DC 20536-5009

Office of Inspector General  
Roy Jones  
Ph: 202-254-4001; Fax: 202-254-4398  
U.S. Department of Homeland Security  
245 Murray Lane, SW, Mail Stop 0305  
Washington, DC 20528-2600

Office of Intelligence and Analysis  
Timothy Dixon  
Ph: 202-447-3783; Fax: 202-612-1936  
U.S. Department of Homeland Security  
Washington, DC 20528-0001

Science & Technology Directorate  
Catrina Pavlik-Keenan  
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Fax: 202-343-4011  
E-mail: [foia@hq.dhs.gov](mailto:foia@hq.dhs.gov)  
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United States Secret Service  
Kevin Tyrrell  
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Washington, DC 20223

Transportation Security Administration  
Teri Miller  
Ph: 1-866-FOIA-TSA; Fax: 571-227-1406  
6595 Springfield Center Drive  
Springfield, VA 20598-6020